

St. Joseph's College of Education for Women, Guntur

E-Governance Feedback Form

Purpose:

We value your feedback to help us improve our E-Governance. Please take a few minutes to share your experience and suggestions. Your input is essential for enhancing the effectiveness, transparency, and user-friendliness of our digital platforms.

1. Personal Information (Optional)

- **Name:** _____
- **Role:**
 - a. Student
 - b. Faculty
 - c. Staff
 - d. Parent
 - e. Other (Please specify): _____
- **Program:** B. Ed/M. Ed _____

2. Access and Usability

1. How easy is it to access the E-Governance platforms (portals, LMS, etc.)?
 - a. Very Easy
 - b. Easy
 - c. Neutral
 - d. Difficult
 - e. Very Difficult
2. How user-friendly do you find the interfaces of the E-Governance tools?
 - a. Very User-Friendly
 - b. User-Friendly
 - c. Neutral
 - d. Not User-Friendly
 - e. Very Difficult to Use
3. How would you rate the responsiveness of the E-Governance platforms (e.g., speed, loading times)?
 - a. Excellent
 - b. Good
 - c. Average
 - d. Poor
 - e. Very Poor

3. Administrative Processes

4. How satisfied are you with the online admission process?
 - a. Very Satisfied
 - b. Satisfied
 - c. Neutral
 - d. Dissatisfied
 - e. Very Dissatisfied
5. How effective is the digital record management system in handling student/faculty data?
 - a. Very Effective

- b. Effective
 - c. Neutral
 - d. Ineffective
 - e. Very Ineffective
6. How would you rate the efficiency of e-communication (emails, portals) in keeping you informed?
- a. Excellent
 - b. Good
 - c. Average
 - d. Poor
 - e. Very Poor

4. Academic Processes

7. How well does the Learning Management System (LMS) support your teaching/learning activities?
- a. Very Well
 - b. Well
 - c. Neutral
 - d. Poorly
 - e. Very Poorly
8. How satisfied are you with the availability, accessibility and quality of resources in the digital library?
- a. Very Satisfied
 - b. Satisfied
 - c. Neutral
 - d. Dissatisfied
 - e. Very Dissatisfied
9. How would you rate the online examination and evaluation processes?
- a. Excellent
 - b. Good
 - c. Average
 - d. Poor
 - e. Very Poor

5. Financial Processes

10. How satisfied are you with the e-payment system for fees, salaries, and other transactions?
- a. Very Satisfied
 - b. Satisfied
 - c. Neutral
 - d. Dissatisfied
 - e. Very Dissatisfied

6. Stakeholder Engagement

12. How easy is it to access information through the student/parent portal?
- a. Very Easy
 - b. Easy
 - c. Neutral
 - d. Difficult

- e. Very Difficult
13. How satisfied are you with the online feedback mechanism for addressing concerns and suggestions?
- a. Very Satisfied
 - b. Satisfied
 - c. Neutral
 - d. Dissatisfied
 - e. Very Dissatisfied

7. IT Infrastructure and Data Security

14. How would you rate the reliability of the IT infrastructure supporting E-Governance (internet speed, system uptime, etc.)?
- a. Excellent
 - b. Good
 - c. Average
 - d. Poor
 - e. Very Poor
15. How secure do you feel your data is on our E-Governance platforms?
- a. Very Secure
 - b. Secure
 - c. Neutral
 - d. Insecure
 - e. Very Insecure

8. Overall Satisfaction

16. Overall, how satisfied are you with the E-Governance at St. Joseph's College of Education for Women, Guntur?
- a. Very Satisfied
 - b. Satisfied
 - c. Neutral
 - d. Dissatisfied
 - e. Very Dissatisfied
17. What do you think are the strengths of our E-Governance system?
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18. What areas do you believe need improvement in our E-Governance system?

19. Any additional comments or suggestions?

Thank you for your valuable feedback!

Your insights will help us enhance our E-Governance practices and better serve our community.